



PRIVACY POLICY

Last Updated: February 4th, 2026

Trellis Therapy is committed to protecting your privacy. To better protect your privacy, we provide this notice explaining our online information practices. This Privacy Policy describes how information is collected and used through our website.

1. INFORMATION COLLECTION AND USE

We collect information about visitors to our website so that we can provide an experience that is responsive to users' needs. We do not intentionally collect medical or credit card information through our website.

Our website may use forms in which you voluntarily provide contact information such as your name, telephone number, and email address in order to request information or services. You do not need to provide personal information to browse our website.

Information submitted through the website may be used to respond to inquiries, improve our services, and better understand user needs. We do not sell, share, or trade personal information.

Please do not submit sensitive personal or health information through website forms or email. If you are a client of Trellis Therapy, your protected health information is governed by a separate HIPAA Notice of Privacy Practices.

2. SECURITY

We use reasonable administrative and technical safeguards to protect information submitted through our website. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

We may share information with third-party service providers as necessary to operate our website (such as hosting or scheduling services). These providers are expected to safeguard information appropriately and are prohibited from using it for other purposes.

3. COOKIES AND ANALYTICS

Our website may use cookies or analytics tools (such as Google Analytics) to understand how visitors use the site. These tools collect non-identifying information such as pages visited, time spent on the site, and general location data.

You may disable cookies through your browser settings; however, doing so may affect website functionality.



4. CHILDREN'S PRIVACY

We are committed to protecting the online privacy of children. In accordance with the Children's Online Privacy Protection Act ("COPPA"), we will not knowingly collect any personally identifiable information from children under the age of thirteen (13) without first obtaining parental consent. Prior to providing any personally identifiable information (your name, email address, address, phone number etc.), children under the age of thirteen (13) must have a parent or legal guardian complete and return (by email or regular mail) a Parental Consent Form to Trellis Therapy.

5. TRANSFER OF DATA

If you are accessing this website from outside the United States, your information may be transferred to and processed in the United States.

6. COMPLIANCE WITH LAW

We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We will disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (including without limitation subpoenas), to protect our property and rights or the property and rights of a third party, to protect the safety of the public or any person, or to prevent or stop activity we consider to be illegal or unethical. We will share your information to the extent necessary to comply with rules, regulations and policies.

To the extent we are legally permitted to do so, we will take reasonable steps to notify you in the event that we are required to provide your personal information to third parties as part of the legal process.

7. CHANGES TO THIS POLICY

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with an updated effective date.

8. YOUR RIGHTS

You may request access to, correction of, or deletion of personal information you have submitted through our website by contacting us using the information below.

9. CONTACT INFORMATION

If you have questions about this Privacy Policy or our website practices, please contact:

Trellis Therapy

Phone: 405-320-9150

Email: info@trellistherapy.net

Website: www.trellistherapy.net